



Cancellation Policy

Our camps are popular and we want to give everyone the opportunity and appropriate time to plan and attend. All camps are now paid in full and we have a new cancellation policy without exceptions.

Cancelling your participant/auditing registration:

Your cancellation must be submitted in writing to wag@dogsthat.com

- **Cancellations made between registration payment and 15 days prior to the event date:** Where there is not a seminar waitlist, or the open spot cannot be filled by the team with a participant meeting prerequisites, cancellation will forfeit full fees.

Note: If the spot can be filled by our team, you will receive a partial refund of 50% the full amount paid (minus an administration fee*).

*Non Refundable Administration Fees: Participant \$100.00 / Auditor \$50.00.

- Cancellations made on the **day of or less than 14 days** forfeit full fees.

Cancellation Notes:

Selling Spots: No participant may give or sell their spot in the seminar to another person without written approval of the new participant from the camp administrator.

Cancellation Monies: Refund payments will be issued after the camp event date. This allows the team to assist in filling your spot. Refunds will be issued in the same manner payment was made. Transfer fees / international fees will be at the expense of the participant cancelling.

Insufficient Funds/Bank Fees: For day of events where cheques are accepted. A returned cheque for insufficient funds there will be a charge of \$40.00 US/CAN.

If you have any questions regarding our policy please contact us at wag@dogsthat.com for clarification.

